

SAQA ID	QUALIFICATION TITLE	NQF LEVEL	CREDITS	DURATION
117369	Laundry Worker	02	60	3 months

A. Quality Assurance Body

Quality Council for Trades & Occupations (QCTO)

B. Assessment Quality Partner

Service Sector Education & Training Authority (SSETA)

C. Qualification Overview

The purpose of this qualification is to prepare a learner to operate as a Laundry Worker. A laundry worker sorts (collect, identify), cleans and finishes (count and pack) laundry items (linen, clothing and other garments) within industrial and commercial cleaning environment.

A qualified learner will be able to:

- Sort and classify soiled laundry items and prepare loads for cleaning
- Use machines and chemicals to clean laundry items
- Conduct finishing functions for laundry operations

D. Exit Level Outcomes

1. Sort and classify soiled laundry items and prepare loads for different washing programmes
2. Use machines and chemicals to clean different loads of soiled laundry items to prescribed specifications
3. Conduct finishing operations and prepare cleaned laundry items for dispatch to different customers

E. Entry Requirements

The minimum entry requirement for this qualification is:

- NQF 1 with mathematics literacy

F. Qualification Modules

1. Knowledge Modules

Module Code	Module Title	NQF Level	Credits
812101-000-00-00 KM-01	Workplace fundamentals	2	6
812101-000-00-00 KM-02	Common Fibres and Textiles used in Laundry	2	4
812101-000-00-00 KM-03	Fundamental Principles of sorting and washing of soiled textiles in a laundry	2	5
812101-000-00-00 KM-04	Fundamentals of laundry finishing	2	3

2. Practical Modules

Module Code	Module Title	NQF Level	Credits
812101-000-00-00 PM-01	Receive, verify, classify and make up soiled laundry loads ready for cleaning	2	4
812101-000-00-00 PM-02	Wash laundry items	2	4
812101-000-00-00 PM-03	Identify stains on laundry items	2	4

812101-000-00-00 PM-04	Tumble dry and pre condition washed items	2	3
812101-000-00-00 PM-05	Process flatwork using roller ironer	2	3
812101-000-00-00 PM-06	Prepare and press textiles	2	4
812101-000-00-00 PM-07	Finish textiles using tunnel finishe	2	3
812101-000-00-00 PM-08	Inspect, assemble and dispatch orders	2	3

3. Work Experience Modules

Module Code	Module Title	NQF Level	Credits
812101-000-00-00-WM-01	Procedures Receive, verify, classify and make up soiled laundry loads	2	4
812101-000-00-00-WM-02	Processes for hygienic washing and treatment of textile	2	4
812101-000-00-00-WM-03	Processes for tumble drying and finishing	2	4
812101-000-00-00-WM-04	Procedures for inspecting, assembling and dispatching orders	2	2

NB

All modules are compulsory
Unemployed candidates **MUST** be hosted at a real workplace for work integrated learning

G. Delivery Methodology

- Face to face contact sessions at an approved QCTO venue
- Virtual support sessions

H. Assessment

Assessment will comprise the following.

- Completion of formative and summative assessment tasks
- Completion of workplace logbook tasks
- External Integrated Summative Assessment (EISA) at an approved QCTO assessment centre

I. Certification

The QCTO will issue successful candidates with.

- Statement of Results
- Certificate of Competence