

SAQA ID	QUALIFICATION TITLE	NQF LEVEL	CREDITS	DURATION
118709	Occupational Certificate: Commercial Cleaner	01	120	1 Year

A. Quality Assurance Body

Quality Council for Trades & Occupations (QCTO)

B. Assessment Quality Partner

Service Sector Education & Training Authority (SSETA)

C. Qualification Overview

The purpose of this qualification is to prepare a learner to function as a Commercial Cleaner. A Commercial Cleaner cleans offices, retail complexes, warehouses, residential complexes, construction sites, and other commercial premises using chemicals, cleaning tools and equipment.

A qualified learner will be able to:

- Plan and prepare for cleaning operation.
- Clean different types of surfaces.
- Conduct end of task duties.

D. Exit Level Outcomes

1. Prepare equipment and tools, chemicals, and consumables to clean commercial premises to specification.
2. Complete cleaning of the commercial premises to standard using cleaning principles and methods.

E. Entry Requirements

The minimum entry requirement for this qualification is:

- Open access

F. Qualification Modules

1. Knowledge Modules

Module Code	Module Title	NQF Level	Credits
811201-000-00-KM-01	Introduction to the World of Work	1	6
811201-000-00-KM-02	Basics of Health, Safety and the Environment	1	5
811201-000-00-KM-03	Introduction to Commercial Cleaning	1	5
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and Consumables	1	5
811201-000-00-KM-05	Basics of Cleaning Commercial Kitchenette	1	5
811201-000-00-KM-06	Cleaning Ablution Facilities	1	5
811201-000-00-KM-07	Basics of Cleaning Commercial Floor Surface	1	4
811201-000-00-KM-08	Introduction to Above the Floor Surface	1	4

2. Practical Modules

Module Code	Module Title	NQF Level	Credits
811201-000-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-PM-02	Clean Above Floor Surface	1	6
811201-000-00-PM-03	Clean the Commercial Kitchenette	1	6
811201-000-00-PM-04	Clean Ablution Facilities	1	5
811201-000-00-PM-05	Clean and Maintain Storeroom	1	4
811201-000-00-PM-06	Clean Floor Surfaces	1	6
811201-000-00-PM-07	Check and Confirm Completed Tasks	1	5

3. Work Experience Modules

Module Code	Module Title	NQF Level	Credits
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	1	4
811201-000-00-WM-02	Procedures for Cleaning Above the Floor Surfaces	1	7
811201-000-00-WM-03	Procedures for Cleaning the Commercial Kitchenette	1	7
811201-000-00-WM-04	Procedures for Cleaning Ablution Facilities	1	7
811201-000-00-WM-05	Procedures for Cleaning and Maintaining Storeroom	1	5
811201-000-00-WM-06	Procedures for Cleaning Floor Surfaces	1	10
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	1	6

NB

All modules are compulsory

Unemployed candidates **MUST** be hosted at a real workplace for work integrated learning

G. Delivery Methodology

- Face to face contact sessions at an approved QCTO venue
- Virtual support sessions

H. Assessment

Assessment will comprise the following.

- Completion of formative and summative assessment tasks
- Completion of workplace logbook tasks
- External Integrated Summative Assessment (EISA) at an approved QCTO assessment centre

I. Certification

The QCTO will issue successful candidates with.

- Statement of Results
- Certificate of Competence